August 2021

DATA QUADRANT REPORT

Application Lifecycle Management

649
Reviews

11
Vendors Evaluated

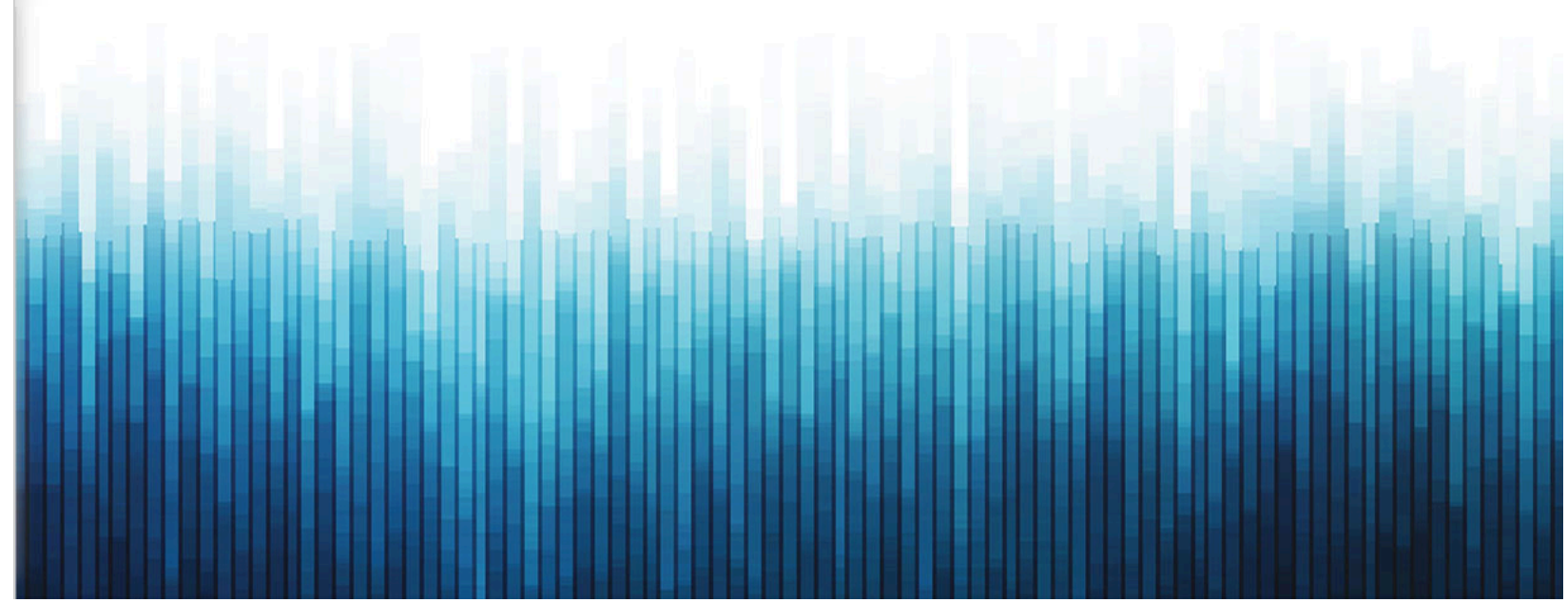# Table **of** Contents

How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Application Lifecycle Management market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

Software Directory

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.

Application Lifecycle Management Software

Akana Lifecycle Manager for APIs	ALM Octane	ALM Works for Jira
Azure DevOps	Blueprint Enterprise Automation Suite	Core ALM
Enalean Tuleap	Genuitec Pulse Private Label	Helix ALM Suite
IBM Rational Collaborative Lifecycle Management (CLM)	Inflectra SpiraTeam	Integrity
Intland codeBeamer ALM	iRise	Jama Connect
Jira	Kovair ALM Studio	NICE Workforce Management
Oracle PeopleTools Application Lifecycle Management	Orcanos ALM	Polarion ALM
Rally Software	Rocket Aldon ALM Software	SmarteSoft SmarteQM
TeamForge	TechExcel DevSuite	TopTeam Analyst
TrackPlus	VersionOne	VisionFlow
Visure		

SOFTWARE REVIEWS
Data Quadrant

INFO~TECH
RESEARCH GROUP
SoftwareReviews

Assess vendor and product performance at a glance and use the Software Reviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.
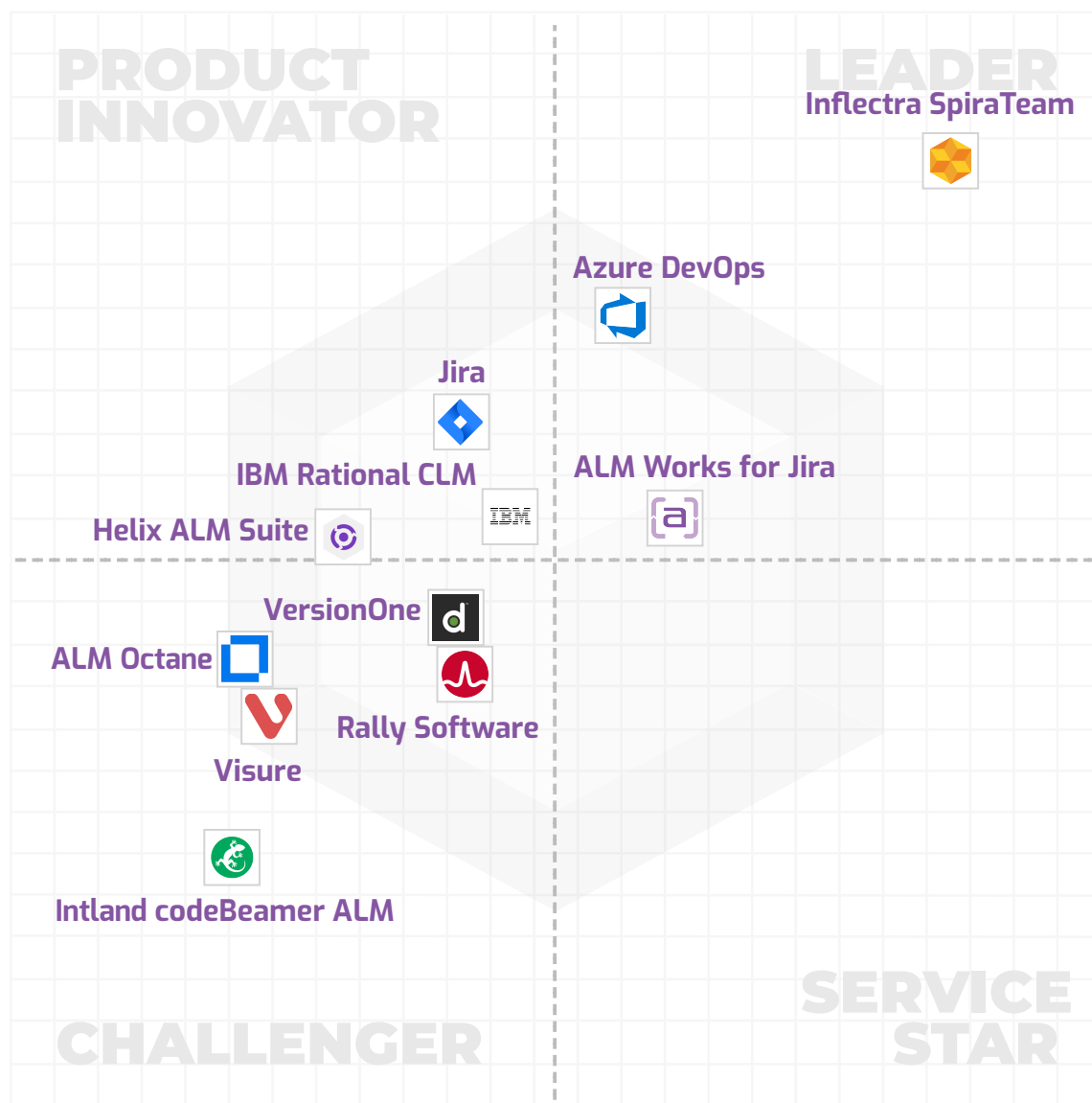
SoftwareReviews

APPLICATION LIFECYCLE MANAGEMENT
Data Quadrant
AUGUST 2021

PRODUCT FEATURES AND SATISFACTION

PRODUCT INNOVATOR

LEADER

Inflectra SpiraTeam

Azure DevOps

Jira

IBM Rational CLM

ALM Works for Jira

Helix ALM Suite

VersionOne

ALM Octane

Rally Software

Visure

Intland codeBeamer ALM

CHALLENGER

SERVICE STAR

VENDOR EXPERIENCE AND CAPABILITIES

9.1 — 6.8

7.2 — 9.3

APPLICATION LIFECYCLE MANAGEMENT

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

INFO~TECH
RESEARCH GROUP

Category Overview

This page provides a high level summary of product performance within the Application Lifecycle Management category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

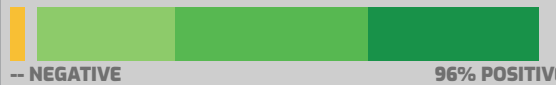| RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT		NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
🥇	Inflectra SpiraTeam	9.0/10	+96	😃	1% NEGATIVE — 97% POSITIVE	85%	85%	91%	79
🥇	Azure DevOps	8.4/10	+85	😄	3% NEGATIVE — 88% POSITIVE	81%	82%	88%	129
🥇	ALM Works for Jira	8.2/10	+89	😄	2% NEGATIVE — 91% POSITIVE	79%	81%	79%	35
4	Jira	8.1/10	+82	😄	4% NEGATIVE — 86% POSITIVE	77%	79%	85%	157
5	IBM Rational CLM	8.0/10	+82	😄	5% NEGATIVE — 87% POSITIVE	79%	78%	81%	41
6	VersionOne	7.8/10	+86	😃	4% NEGATIVE — 90% POSITIVE	72%	75%	80%	16
7	Helix ALM Suite	7.8/10	+78	😊	4% NEGATIVE — 81% POSITIVE	76%	80%	78%	31
8	Rally Software	7.8/10	+83	😄	2% NEGATIVE — 85% POSITIVE	76%	76%	77%	17
9	ALM Octane	7.5/10	+73	😊	9% NEGATIVE — 83% POSITIVE	75%	79%	73%	23
10	Visure	7.5/10	+74	😊	7% NEGATIVE — 81% POSITIVE	75%	77%	74%	54
AVERAGE SCORES		**7.9/10**	**+82**	😄	4% NEGATIVE — 86% POSITIVE	**77%**	**79%**	**80%**	**55**

Category Overview

This page provides a high level summary of product performance within the Application Lifecycle Management category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	VENDOR	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT		NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	Intland codeBeamer ALM	7.3/10	+76	😊	3% NEGATIVE — 80% POSITIVE	72%	74%	70%	25
AVERAGE SCORES		**7.9/10**	**+82**	😄	4% NEGATIVE — 86% POSITIVE	**77%**	**79%**	**80%**	**55**
VENDORS WITH INSUFFICIENT DATA									
--	TeamForge	8.2/10	+87	😄	1% NEGATIVE — 89% POSITIVE	80%	81%	82%	10
--	Polarion ALM	7.8/10	+82	😄	5% NEGATIVE — 84% POSITIVE	71%	74%	84%	9
--	Blueprint Enterprise Automation	7.3/10	+60	😊	12% NEGATIVE — 75% POSITIVE	76%	73%	82%	9
--	Jama Connect	8.0/10	+96	😄	-- NEGATIVE — 96% POSITIVE	72%	73%	81%	7
--	TechExcel DevSuite	8.3/10	+90	😄	1% NEGATIVE — 92% POSITIVE	79%	84%	80%	7

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

VENDOR	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF IT ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Inflectra SpiraTeam	**85%**	**87%**	**84%**	**85%**	**82%**	**85%**	**86%**	**87%**	**86%**	**84%**	**85%**	**88%**
Azure DevOps	**81%**	**84%**	**82%**	**83%**	**80%**	78%	79%	**82%**	**83%**	79%	78%	**84%**
ALM Works for Jira	**79%**	79%	**81%**	79%	77%	**80%**	80%	79%	76%	**81%**	**81%**	**81%**
IBM Rational Collaborative Lifecycle Management (CLM)	**79%**	80%	79%	**80%**	78%	76%	81%	**81%**	79%	79%	**80%**	78%
Jira	**77%**	**80%**	79%	79%	76%	76%	75%	77%	78%	78%	73%	79%
Rally Software	**76%**	75%	76%	75%	**82%**	75%	74%	75%	81%	76%	76%	75%
Helix ALM Suite	**76%**	75%	68%	76%	69%	76%	**85%**	74%	**85%**	77%	69%	78%
Visure	**75%**	71%	74%	78%	73%	**79%**	**81%**	75%	72%	76%	75%	74%
ALM Octane	**75%**	74%	76%	79%	76%	75%	70%	80%	73%	70%	75%	79%
VersionOne	**72%**	74%	73%	77%	68%	70%	75%	68%	74%	70%	71%	75%
CATEGORY AVERAGE	**77%**	**77%**	**77%**	**78%**	**75%**	**77%**	**78%**	**77%**	**78%**	**76%**	**76%**	**79%**

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

VENDOR	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF IT ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Intland codeBeamer ALM	**72%**	70%	76%	71%	66%	75%	75%	69%	71%	67%	75%	76%
CATEGORY AVERAGE	**77%**	**77%**	**77%**	**78%**	**75%**	**77%**	**78%**	**77%**	**78%**	**76%**	**76%**	**79%**

VENDORS WITH INSUFFICIENT DATA												
Jama Connect	72%	69%	82%	75%	76%	66%	70%	69%	75%	80%	69%	67%
TechExcel DevSuite	79%	76%	76%	77%	82%	81%	73%	84%	87%	79%	82%	77%
TeamForge	80%	80%	81%	88%	72%	79%	73%	77%	84%	91%	79%	74%
Polarion ALM	71%	75%	72%	78%	69%	75%	75%	58%	63%	61%	81%	75%
Blueprint Enterprise Automation Suite	76%	77%	66%	77%	78%	62%	93%	75%	75%	84%	68%	76%

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Application Lifecycle Management category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability and Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of IT Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

INFO~TECH
RESEARCH GROUP

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

spiraTeam®

INFLECTRA SPIRATEAM

TOP PRODUCT

Delights	47%
Highly Satisfies	52%
Almost Satisfies	1%
Disappoints	--

87% Business Value Created

--	TechExcel DevSuite		76%	7 REVIEWS

2	Azure DevOps		84%	129 REVIEWS
3	Jira		80%	157 REVIEWS
4	IBM IBM Rational Collaborative Lifecycle Managem...		80%	41 REVIEWS
5	ALM Works for Jira		79%	35 REVIEWS
6	Rally Software		75%	17 REVIEWS
7	Helix ALM Suite		75%	31 REVIEWS
8	VersionOne		74%	16 REVIEWS
9	ALM Octane		74%	23 REVIEWS
10	Visure		71%	54 REVIEWS
11	Intland codeBeamer ALM		70%	25 REVIEWS
	CATEGORY AVERAGE		**77%**	
--	TeamForge		80%	10 REVIEWS
--	Polarion ALM		75%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		77%	9 REVIEWS
--	Jama Connect		69%	7 REVIEWS

CATEGORY REPORT

Table of Contents   Data Quadrant   Category Overview   Vendor Capability Summary   Vendor Capabilities   Product Feature Summary   Product Features

10

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

spira Team®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights	40%
Highly Satisfies	58%
Almost Satisfies	2%
Disappoints	--

84% Breadth of Features

---	TechExcel DevSuite		76%	7 REVIEWS

2	Azure DevOps	82%	129 REVIEWS
3	ALM Works for Jira	81%	35 REVIEWS
4	IBM IBM Rational Collaborative Lifecycle Managem…	79%	41 REVIEWS
5	Jira	79%	157 REVIEWS
6	ALM Octane	76%	23 REVIEWS
7	Rally Software	76%	17 REVIEWS
8	Intland codeBeamer ALM	76%	25 REVIEWS
9	Visure	74%	54 REVIEWS
10	VersionOne	73%	16 REVIEWS
11	Helix ALM Suite	68%	31 REVIEWS

CATEGORY AVERAGE 77%

--	TeamForge	81%	10 REVIEWS
--	Polarion ALM	72%	9 REVIEWS
--	Blueprint Enterprise Automation Suite	66%	9 REVIEWS
--	Jama Connect	82%	7 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights	45%
Highly Satisfies	50%
Almost Satisfies	4%
Disappoints	0%

85% Quality of Features

2	Azure DevOps	83%	129 REVIEWS
3	IBM IBM Rational Collaborative Lifecycle Managem...	80%	41 REVIEWS
4	ALM Works for Jira	79%	35 REVIEWS
5	Jira	79%	157 REVIEWS
6	ALM Octane	79%	23 REVIEWS
7	Visure	78%	54 REVIEWS
8	VersionOne	77%	16 REVIEWS
9	Helix ALM Suite	76%	31 REVIEWS
10	Rally Software	75%	17 REVIEWS
11	Intland codeBeamer ALM	71%	25 REVIEWS
	CATEGORY AVERAGE 78%		
--	TeamForge	88%	10 REVIEWS
--	Polarion ALM	78%	9 REVIEWS
--	Blueprint Enterprise Automation Suite	77%	9 REVIEWS
--	Jama Connect	75%	7 REVIEWS
--	TechExcel DevSuite	77%	7 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

spiraTeam®

INFLECTRA SPIRATEAM

TOP PRODUCT

Delights		38%
Highly Satisfies		54%
Almost Satisfies		8%
Disappoints		--

82% Product Strategy and Rate of Improvement

--	TechExcel DevSuite		82%	7 REVIEWS

2	Rally Software		82%	17 REVIEWS
3	Azure DevOps		80%	129 REVIEWS
4	IBM Rational Collaborative Lifecycle Managem…		78%	41 REVIEWS
5	ALM Works for Jira		77%	35 REVIEWS
6	ALM Octane		76%	23 REVIEWS
7	Jira		76%	157 REVIEWS
8	Visure		73%	54 REVIEWS
9	Helix ALM Suite		69%	31 REVIEWS
10	VersionOne		68%	16 REVIEWS
11	Intland codeBeamer ALM		66%	25 REVIEWS
	CATEGORY AVERAGE		75%	
--	TeamForge		72%	10 REVIEWS
--	Polarion ALM		69%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		78%	9 REVIEWS
--	Jama Connect		76%	7 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability and Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		50%
Highly Satisfies		41%
Almost Satisfies		9%
Disappoints		--

85% Usability and Intuitiveness

--		**TechExcel DevSuite**		81%	7 REVIEWS

2	ⓐ ALM Works for Jira		80%	35 REVIEWS
3	V Visure		79%	54 REVIEWS
4	Azure DevOps		78%	129 REVIEWS
5	Helix ALM Suite		76%	31 REVIEWS
6	Jira		76%	157 REVIEWS
7	IBM IBM Rational Collaborative Lifecycle Managem...		76%	41 REVIEWS
8	ALM Octane		75%	23 REVIEWS
9	Intland codeBeamer ALM		75%	25 REVIEWS
10	Rally Software		75%	17 REVIEWS
11	VersionOne		70%	16 REVIEWS
		CATEGORY AVERAGE	**77%**	
--	TeamForge		79%	10 REVIEWS
--	Polarion ALM		75%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		62%	9 REVIEWS
--	Jama Connect		66%	7 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		48%
Highly Satisfies		47%
Almost Satisfies		5%
Disappoints		--

86% Vendor Support

#	Product		Score	Reviews
2	Helix ALM Suite		85%	31 REVIEWS
3	Visure		81%	54 REVIEWS
4	IBM IBM Rational Collaborative Lifecycle Managem...		81%	41 REVIEWS
5	ALM Works for Jira		80%	35 REVIEWS
6	Azure DevOps		79%	129 REVIEWS
7	VersionOne		75%	16 REVIEWS
8	Intland codeBeamer ALM		75%	25 REVIEWS
9	Jira		75%	157 REVIEWS
10	Rally Software		74%	17 REVIEWS
11	ALM Octane		70%	23 REVIEWS
	CATEGORY AVERAGE		**78%**	
--	TeamForge		73%	10 REVIEWS
--	Polarion ALM		75%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		93%	9 REVIEWS
--	Jama Connect		70%	7 REVIEWS
--	TechExcel DevSuite		73%	7 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		54%
Highly Satisfies		41%
Almost Satisfies		4%
Disappoints		1%

87 %
Ease of Data Integration

2	Azure DevOps		82%	129 REVIEWS
3	IBM IBM Rational Collaborative Lifecycle Managem…		81%	41 REVIEWS
4	ALM Octane		80%	23 REVIEWS
5	ALM Works for Jira		79%	35 REVIEWS
6	Jira		77%	157 REVIEWS
7	Rally Software		75%	17 REVIEWS
8	Visure		75%	54 REVIEWS
9	Helix ALM Suite		74%	31 REVIEWS
10	Intland codeBeamer ALM		69%	25 REVIEWS
11	VersionOne		68%	16 REVIEWS
	CATEGORY AVERAGE 77%			
--	TeamForge		77%	10 REVIEWS
--	Polarion ALM		58%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		75%	9 REVIEWS
--	Jama Connect		69%	7 REVIEWS
--	TechExcel DevSuite		84%	7 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of IT Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

INFLECTRA SPIRATEAM
spiraTeam®
TOP PRODUCT

Delights	47%
Highly Satisfies	51%
Almost Satisfies	3%
Disappoints	--

86% Ease of IT Administration

			%	Reviews
2	Helix ALM Suite		85%	31 REVIEWS
3	Azure DevOps		83%	129 REVIEWS
4	Rally Software		81%	17 REVIEWS
5	IBM Rational Collaborative Lifecycle Managem...		79%	41 REVIEWS
6	Jira		78%	157 REVIEWS
7	ALM Works for Jira		76%	35 REVIEWS
8	VersionOne		74%	16 REVIEWS
9	ALM Octane		73%	23 REVIEWS
10	Visure		72%	54 REVIEWS
11	Intland codeBeamer ALM		71%	25 REVIEWS
	CATEGORY AVERAGE		**78%**	
--	TeamForge		84%	10 REVIEWS
--	Polarion ALM		63%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		75%	9 REVIEWS
--	Jama Connect		75%	7 REVIEWS

		%	Reviews
--	TechExcel DevSuite	87%	7 REVIEWS

CATEGORY REPORT
Table of Contents
Data Quadrant
Category Overview
Vendor Capability Summary
Vendor Capabilities
Product Feature Summary
Product Features
17

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		48%
Highly Satisfies		41%
Almost Satisfies		11%
Disappoints		--

84% Ease of Customization

#	Product		%	Reviews
2	ALM Works for Jira		81%	35 REVIEWS
3	Azure DevOps		79%	129 REVIEWS
4	IBM Rational Collaborative Lifecycle Managem…		79%	41 REVIEWS
5	Jira		78%	157 REVIEWS
6	Helix ALM Suite		77%	31 REVIEWS
7	Visure		76%	54 REVIEWS
8	Rally Software		76%	17 REVIEWS
9	VersionOne		70%	16 REVIEWS
10	ALM Octane		70%	23 REVIEWS
11	Intland codeBeamer ALM		67%	25 REVIEWS
	CATEGORY AVERAGE		**76%**	
--	TeamForge		91%	10 REVIEWS
--	Polarion ALM		61%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		84%	9 REVIEWS
--	Jama Connect		80%	7 REVIEWS

--	TechExcel DevSuite		79%	7 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

spiraTeam ®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights	👤👤👤👤👤	45%
Highly Satisfies	👤👤👤👤👤	50%
Almost Satisfies	👤	5%
Disappoints		--

85% Availability and Quality of Training

2	[a] ALM Works for Jira	👤👤👤👤👤👤👤👤👤👤	81%	35 REVIEWS
3	IBM IBM Rational Collaborative Lifecycle Managem...	👤👤👤👤👤👤👤👤👤👤	80%	41 REVIEWS
4	Azure DevOps	👤👤👤👤👤👤👤👤👤👤	78%	129 REVIEWS
5	Rally Software	👤👤👤👤👤👤👤👤👤👤	76%	17 REVIEWS
6	ALM Octane	👤👤👤👤👤👤👤👤👤👤	75%	23 REVIEWS
7	Visure	👤👤👤👤👤👤👤👤👤👤	75%	54 REVIEWS
8	Intland codeBeamer ALM	👤👤👤👤👤👤👤👤👤👤	75%	25 REVIEWS
9	Jira	👤👤👤👤👤👤👤👤👤👤	73%	157 REVIEWS
10	VersionOne	👤👤👤👤👤👤👤👤👤👤	71%	16 REVIEWS
11	Helix ALM Suite	👤👤👤👤👤👤👤👤👤👤	69%	31 REVIEWS
	CATEGORY AVERAGE		**76%**	
--	TeamForge	👤👤👤👤👤👤👤👤👤👤	79%	10 REVIEWS
--	Polarion ALM	👤👤👤👤👤👤👤👤👤👤	81%	9 REVIEWS
--	Blueprint Enterprise Automation Suite	👤👤👤👤👤👤👤👤👤👤	68%	9 REVIEWS
--	Jama Connect	👤👤👤👤👤👤👤👤👤👤	69%	7 REVIEWS

--	TechExcel **TechExcel DevSuite**	👤👤👤👤👤👤👤👤👤👤	82%	7 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		55%
Highly Satisfies		40%
Almost Satisfies		5%
Disappoints		--

88% Ease of Implementation

#	Product		%	Reviews
2	Azure DevOps		84%	129 REVIEWS
3	ALM Works for Jira		81%	35 REVIEWS
4	ALM Octane		79%	23 REVIEWS
5	Jira		79%	157 REVIEWS
6	IBM Rational Collaborative Lifecycle Managem...		78%	41 REVIEWS
7	Helix ALM Suite		78%	31 REVIEWS
8	Intland codeBeamer ALM		76%	25 REVIEWS
9	Rally Software		75%	17 REVIEWS
10	VersionOne		75%	16 REVIEWS
11	Visure		74%	54 REVIEWS
	CATEGORY AVERAGE 79%			
--	TeamForge		74%	10 REVIEWS
--	Polarion ALM		75%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		76%	9 REVIEWS
--	Jama Connect		67%	7 REVIEWS
--	TechExcel DevSuite		77%	7 REVIEWS

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	ALM INTEGRATION	AUTOMATION	BUG TRACKING & ISSUE MGMT	VISUAL ANALYSIS DESIGN	WORKFLOW MANAGEMENT	
Inflectra SpiraTeam	85%	85%	86%	84%	87%	87%	
Azure DevOps	82%	81%	81%	83%	81%	84%	
ALM Works for Jira	81%	82%	82%	82%	81%	80%	
Helix ALM Suite	80%	79%	73%	85%	75%	85%	
ALM Octane	79%	78%	82%	80%	79%	81%	
Jira	79%	77%	76%	84%	77%	83%	
IBM Rational Collaborative Lifecycle Management (CLM)	78%	79%	81%	76%	77%	81%	
Visure	77%	74%	80%	74%	78%	84%	
Rally Software	76%	67%	74%	81%	79%	83%	
VersionOne	75%	68%	76%	71%	76%	83%	
CATEGORY AVERAGE	79%	79%	79%	82%	79%	84%	

CATEGORY REPORT

Table of Contents

Data Quadrant

Category Overview

Vendor Capability Summary

Vendor Capabilities

Product Feature Summary

Product Features

21

Product **Feature** Summary

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	ALM INTEGRATION	AUTOMATION	BUG TRACKING & ISSUE MGMT	VISUAL ANALYSIS DESIGN	WORKFLOW MANAGEMENT		
Intland codeBeamer ALM	**74%**	70%	73%	76%	68%	80%		
CATEGORY AVERAGE	**79%**	79%	79%	82%	79%	84%		

VENDORS WITH INSUFFICIENT DATA								
TechExcel DevSuite	**84%**	84%	83%	78%	92%	83%		
TeamForge	**81%**	74%	84%	82%	84%	80%		
Polarion ALM	**74%**	73%	67%	86%	69%	78%		
Jama Connect	**73%**	77%	76%	64%	78%	68%		
Blueprint Enterprise Automation Suite	**73%**	75%	68%	62%	77%	81%		

Application Lifecycle Management Data Quadrant Report

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	AGILE WORK MANAGEMENT	ANALYTICS AND REPORTING	ARTIFACT MANAGEMENT	MANAGED ARTIFACT REPOSITORY	RESOURCE PLANNING	TRACEABILITY	
Inflectra SpiraTeam	85%	85%	85%	84%	85%	87%	86%	
Azure DevOps	82%	85%	82%	82%	81%	82%	81%	
ALM Works for Jira	81%	79%	84%	74%	78%	82%	80%	
Helix ALM Suite	80%	75%	67%	74%	78%	74%	75%	
ALM Octane	79%	79%	84%	76%	75%	76%	75%	
Jira	79%	85%	77%	76%	76%	76%	78%	
IBM Rational Collaborative Lifecycle Management (CLM)	78%	76%	80%	76%	80%	84%	78%	
Visure	77%	76%	81%	79%	74%	78%	81%	
Rally Software	76%	81%	82%	74%	82%	69%	74%	
VersionOne	75%	80%	73%	71%	70%	70%	73%	
CATEGORY AVERAGE	79%	83%	79%	79%	78%	78%	80%	

INFO~TECH
RESEARCH GROUP

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	AGILE WORK MANAGEMENT	ANALYTICS AND REPORTING	ARTIFACT MANAGEMENT	MANAGED ARTIFACT REPOSITORY	RESOURCE PLANNING	TRACEABILITY	
Intland codeBeamer ALM	**74%**	**77%**	**74%**	**74%**	**74%**	**68%**	**81%**	
CATEGORY AVERAGE	**79%**	**83%**	**79%**	**79%**	**78%**	**78%**	**80%**	

VENDORS WITH INSUFFICIENT DATA								
TechExcel DevSuite	**84%**	**78%**	**87%**	**75%**	**83%**	**81%**	**80%**	
TeamForge	**81%**	**83%**	**80%**	**74%**	**79%**	**70%**	**91%**	
Polarion ALM	**74%**	**73%**	**70%**	**78%**	**78%**	**69%**	**87%**	
Jama Connect	**73%**	**70%**	**73%**	**88%**	**73%**	**67%**	**74%**	
Blueprint Enterprise Automation Suite	**73%**	**68%**	**75%**	**71%**	**86%**	**70%**	**79%**	

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Application Lifecycle Management category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

ALM Integration	Integrate artifacts across ALM phases such as requirements, analysis, design, development, and testing, either internally or through an API.
Automation	Manual activities such as traceability, test generation, artifact state changes, integrations, and artifact creation can be automated to streamline ALM work.
Bug Tracking & Issue Mgmt	Supports the ability to create tests and acceptance criteria and assign, prioritize, track, and resolve tests,related bugs, and issues.

Visual Analysis Design	Can create and manage context diagrams, business process models, use cases, data flow diagrams, sequence diagrams, data models, and UI mockups, etc.
Workflow Management	Custom workflows can be created, managed, and monitored for artifacts, processes and practices to govern and streamline ALM work.

Standard Features

Agile Work Management	Multiple backlogs, backlog grooming, sprint planning, prioritization, and estimation, and a multi-level agile artifact hierarchy (Epics, User Stories, etc.)
Analytics and Reporting	Includes historical & real-time dashboard visualizations, detailed & summary reporting, sales forecasting & easy data extraction for data analysis.
Artifact Management	ALM artifacts can be readily created, reused, moved, and managed through baselines, reviews, approvals, releases, and audits for projects and products.

Managed Artifact Repository	Artifacts are stored in version controlled repository that supports check out, update, check-in, and collaboration across multiple types and workspaces.
Resource Planning	Assigning resources to activities and estimates to manage workloads, support project management, and ensure completion of work related to ALM artifacts, including dashboards to manage multiple teams
Traceability	ALM artifacts can be traced from ideation to requirements, design, develop, test, and implementation.

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

ALM Integration

| Mandatory Feature |

Integrate artifacts across ALM phases such as requirements, analysis, design, development, and testing, either internally or through an API.

spira*Team* ®

INFLECTRA SPIRATEAM
TOP PRODUCT

Delights	👤👤👤👤👤	50%
Highly Satisfies	👤👤👤👤	43%
Almost Satisfies		5%
Disappoints		2%

85%
ALM Integration

#	Product		Rating	Reviews
2	ⓐ ALM Works for Jira	👤👤👤👤👤👤👤👤👤	82%	35 REVIEWS
3	Azure DevOps	👤👤👤👤👤👤👤👤👤	81%	129 REVIEWS
4	Helix ALM Suite	👤👤👤👤👤👤👤👤👤	79%	31 REVIEWS
5	IBM Rational Collaborative Lifecycle Managem…	👤👤👤👤👤👤👤👤👤	79%	41 REVIEWS
6	ALM Octane	👤👤👤👤👤👤👤👤👤	78%	23 REVIEWS
7	Jira	👤👤👤👤👤👤👤👤👤	77%	157 REVIEWS
8	Visure	👤👤👤👤👤👤👤👤👤	74%	54 REVIEWS
9	Intland codeBeamer ALM	👤👤👤👤👤👤👤👤👤	70%	25 REVIEWS
10	VersionOne	👤👤👤👤👤👤👤👤👤	68%	16 REVIEWS
11	Rally Software	👤👤👤👤👤👤👤👤👤	67%	17 REVIEWS
	CATEGORY AVERAGE 79%			
--	TeamForge	👤👤👤👤👤👤👤👤👤	74%	10 REVIEWS
--	Polarion ALM	👤👤👤👤👤👤👤👤👤	73%	9 REVIEWS
--	Blueprint Enterprise Automation Suite	👤👤👤👤👤👤👤👤👤	75%	9 REVIEWS
--	TechExcel DevSuite	👤👤👤👤👤👤👤👤👤	84%	7 REVIEWS
--	Jama Connect	👤👤👤👤👤👤👤👤👤	77%	7 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Automation

Mandatory Feature

Manual activities such as traceability, test generation, artifact state changes, integrations, and artifact creation can be automated to streamline ALM work.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights	👤👤👤👤👤	52%
Highly Satisfies	👤👤👤👤	41%
Almost Satisfies	👤	7%
Disappoints		--

86% Automation

	Product		Score	Reviews
2	ALM Works for Jira	👤👤👤👤👤👤👤👤👤👤	82%	35 REVIEWS
3	ALM Octane	👤👤👤👤👤👤👤👤👤👤	82%	23 REVIEWS
4	Azure DevOps	👤👤👤👤👤👤👤👤👤👤	81%	129 REVIEWS
5	IBM Rational Collaborative Lifecycle Managem...	👤👤👤👤👤👤👤👤👤👤	81%	41 REVIEWS
6	Visure	👤👤👤👤👤👤👤👤👤👤	80%	54 REVIEWS
7	Jira	👤👤👤👤👤👤👤👤👤👤	76%	157 REVIEWS
8	VersionOne	👤👤👤👤👤👤👤👤👤👤	76%	16 REVIEWS
9	Rally Software	👤👤👤👤👤👤👤👤👤👤	74%	17 REVIEWS
10	Intland codeBeamer ALM	👤👤👤👤👤👤👤👤👤👤	73%	25 REVIEWS
11	Helix ALM Suite	👤👤👤👤👤👤👤👤👤👤	73%	31 REVIEWS
	CATEGORY AVERAGE 79%			
--	TeamForge	👤👤👤👤👤👤👤👤👤👤	84%	10 REVIEWS
--	Polarion ALM	👤👤👤👤👤👤👤👤👤👤	67%	9 REVIEWS
--	Blueprint Enterprise Automation Suite	👤👤👤👤👤👤👤👤👤👤	68%	9 REVIEWS
--	TechExcel DevSuite	👤👤👤👤👤👤👤👤👤👤	83%	7 REVIEWS
--	Jama Connect	👤👤👤👤👤👤👤👤👤👤	76%	7 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Bug Tracking & Issue Mgmt | **Mandatory Feature**

Supports the ability to create tests and acceptance criteria and assign, prioritize, track, and resolve tests,related bugs, and issues.

HelixALM
HELIX ALM SUITE
TOP PRODUCT

Delights	👤👤👤👤👤	52%
Highly Satisfies	👤👤👤👤	40%
Almost Satisfies	👤	7%
Disappoints		2%

85%
Bug Tracking & Issue Mgmt

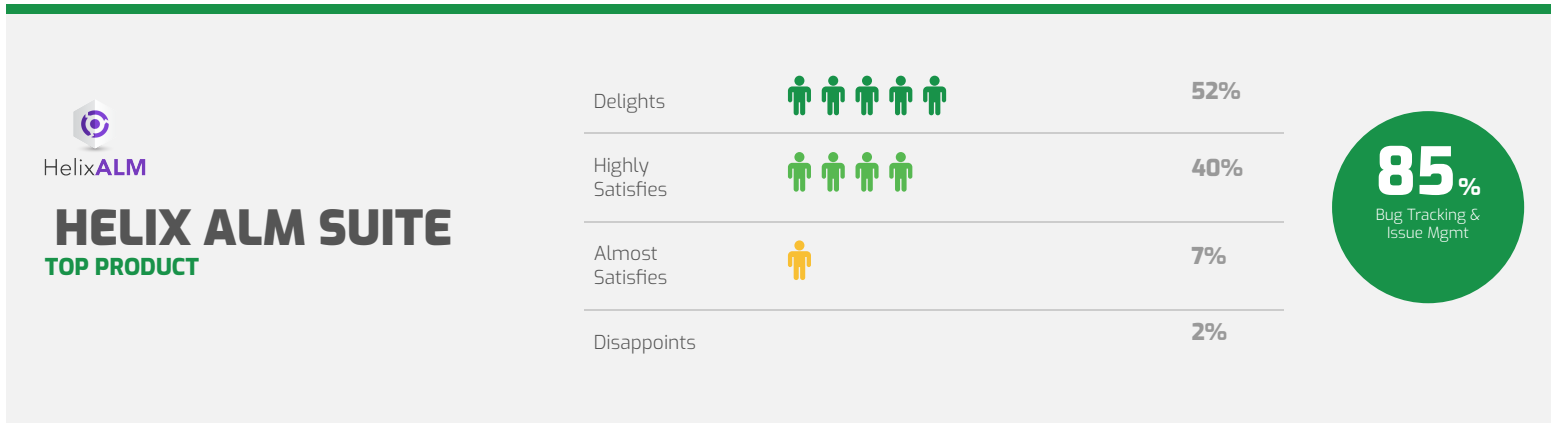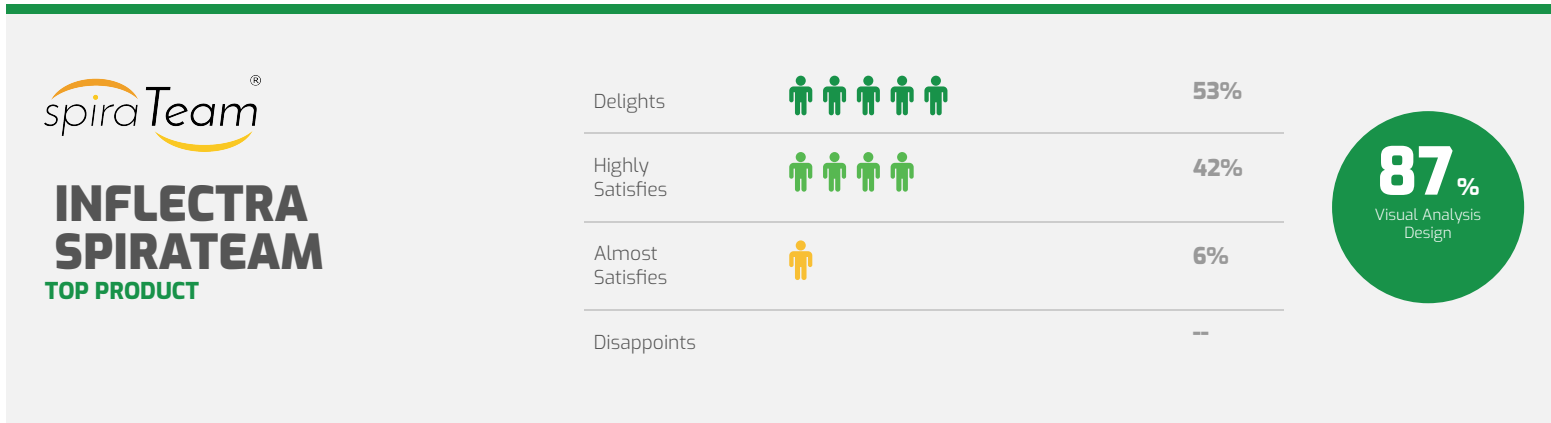| #	Product	Rating	Score	Reviews
2	Inflectra SpiraTeam	👤👤👤👤👤👤👤👤👤👤	84%	79 REVIEWS
3	Jira	👤👤👤👤👤👤👤👤👤👤	84%	157 REVIEWS
4	Azure DevOps	👤👤👤👤👤👤👤👤👤👤	83%	129 REVIEWS
5	ALM Works for Jira	👤👤👤👤👤👤👤👤👤👤	82%	35 REVIEWS
6	Rally Software	👤👤👤👤👤👤👤👤👤👤	81%	17 REVIEWS
7	ALM Octane	👤👤👤👤👤👤👤👤👤👤	80%	23 REVIEWS
8	Intland codeBeamer ALM	👤👤👤👤👤👤👤👤👤👤	76%	25 REVIEWS
9	IBM IBM Rational Collaborative Lifecycle Managem…	👤👤👤👤👤👤👤👤👤👤	76%	41 REVIEWS
10	Visure	👤👤👤👤👤👤👤👤👤👤	74%	54 REVIEWS
11	VersionOne	👤👤👤👤👤👤👤👤👤👤	71%	16 REVIEWS
	CATEGORY AVERAGE 82%			
--	TeamForge	👤👤👤👤👤👤👤👤👤👤	82%	10 REVIEWS
--	Polarion ALM	👤👤👤👤👤👤👤👤👤👤	86%	9 REVIEWS
--	Blueprint Enterprise Automation Suite	👤👤👤👤👤👤👤👤👤👤	62%	9 REVIEWS
--	TechExcel DevSuite	👤👤👤👤👤👤👤👤👤👤	78%	7 REVIEWS
--	Jama Connect	👤👤👤👤👤👤👤👤👤👤	64%	7 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Visual Analysis Design

| **Mandatory Feature** |

Can create and manage context diagrams, business process models, use cases, data flow diagrams, sequence diagrams, data models, and UI mockups, etc.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		53%
Highly Satisfies		42%
Almost Satisfies		6%
Disappoints		--

87% Visual Analysis Design

#	Product		%	Reviews
2	ALM Works for Jira		81%	35 REVIEWS
3	Azure DevOps		81%	129 REVIEWS
4	ALM Octane		79%	23 REVIEWS
5	Rally Software		79%	17 REVIEWS
6	Visure		78%	54 REVIEWS
7	IBM IBM Rational Collaborative Lifecycle Managem…		77%	41 REVIEWS
8	Jira		77%	157 REVIEWS
9	VersionOne		76%	16 REVIEWS
10	Helix ALM Suite		75%	31 REVIEWS
11	Intland codeBeamer ALM		68%	25 REVIEWS
	CATEGORY AVERAGE 79%			
--	TeamForge		84%	10 REVIEWS
--	Polarion ALM		69%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		77%	9 REVIEWS
--	TechExcel DevSuite		92%	7 REVIEWS
--	Jama Connect		78%	7 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Workflow Management

| Mandatory Feature |

Custom workflows can be created, managed, and monitored for artifacts, processes and practices to govern and streamline ALM work.

spiraTeam®

INFLECTRA SPIRATEAM

TOP PRODUCT

Delights	👤👤👤👤👤	51%
Highly Satisfies	👤👤👤👤👤	46%
Almost Satisfies		3%
Disappoints		--

87% Workflow Management

#	Product	Rating	%	Reviews
2	Helix ALM Suite	👤👤👤👤👤👤👤👤👤👤	85%	**31** REVIEWS
3	Azure DevOps	👤👤👤👤👤👤👤👤👤👤	84%	**129** REVIEWS
4	Visure	👤👤👤👤👤👤👤👤👤👤	84%	**54** REVIEWS
5	Rally Software	👤👤👤👤👤👤👤👤👤👤	83%	**17** REVIEWS
6	Jira	👤👤👤👤👤👤👤👤👤👤	83%	**157** REVIEWS
7	VersionOne	👤👤👤👤👤👤👤👤👤👤	83%	**16** REVIEWS
8	ALM Octane	👤👤👤👤👤👤👤👤👤👤	81%	**23** REVIEWS
9	IBM IBM Rational Collaborative Lifecycle Managem...	👤👤👤👤👤👤👤👤👤👤	81%	**41** REVIEWS
10	Intland codeBeamer ALM	👤👤👤👤👤👤👤👤👤👤	80%	**25** REVIEWS
11	ALM Works for Jira	👤👤👤👤👤👤👤👤👤👤	80%	**35** REVIEWS

CATEGORY AVERAGE 84%

	Product	Rating	%	Reviews
--	TeamForge	👤👤👤👤👤👤👤👤👤👤	80%	**10** REVIEWS
--	Polarion ALM	👤👤👤👤👤👤👤👤👤👤	78%	**9** REVIEWS
--	Blueprint Enterprise Automation Suite	👤👤👤👤👤👤👤👤👤👤	81%	**9** REVIEWS
--	TechExcel DevSuite	👤👤👤👤👤👤👤👤👤👤	83%	**7** REVIEWS
--	Jama Connect	👤👤👤👤👤👤👤👤👤👤	68%	**7** REVIEWS

CATEGORY REPORT

Table of Contents   Data Quadrant   Category Overview   Vendor Capability Summary   Vendor Capabilities   Product Feature Summary   Product Features

30

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Agile Work Management

Standard Feature

Multiple backlogs, backlog grooming, sprint planning, prioritization, and estimation, and a multi-level agile artifact hierarchy (Epics, User Stories, etc.)

spira Team®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights	👤👤👤👤👤	45%
Highly Satisfies	👤👤👤👤👤	50%
Almost Satisfies		4%
Disappoints		--

85% Agile Work Management

Rank	Product		Score	Reviews
2	◆ Jira	👤👤👤👤👤👤👤👤	85%	157 REVIEWS
3	▢ Azure DevOps	👤👤👤👤👤👤👤👤	85%	129 REVIEWS
4	⬤ Rally Software	👤👤👤👤👤👤👤👤	81%	17 REVIEWS
5	d VersionOne	👤👤👤👤👤👤👤👤	80%	16 REVIEWS
6	▢ ALM Octane	👤👤👤👤👤👤👤👤	79%	23 REVIEWS
7	a ALM Works for Jira	👤👤👤👤👤👤👤👤	79%	35 REVIEWS
8	⬤ Intland codeBeamer ALM	👤👤👤👤👤👤👤👤	77%	25 REVIEWS
9	V Visure	👤👤👤👤👤👤👤👤	76%	54 REVIEWS
10	IBM IBM Rational Collaborative Lifecycle Managem...	👤👤👤👤👤👤👤👤	76%	41 REVIEWS
11	⊙ Helix ALM Suite	👤👤👤👤👤👤👤👤	75%	31 REVIEWS

CATEGORY AVERAGE 83%

	Product		Score	Reviews
--	d TeamForge	👤👤👤👤👤👤👤👤	83%	10 REVIEWS
--	▦ Polarion ALM	👤👤👤👤👤👤👤👤	73%	9 REVIEWS
--	blueprint Blueprint Enterprise Automation Suite	👤👤👤👤👤👤👤👤	68%	9 REVIEWS
--	TechExcel DevSuite	👤👤👤👤👤👤👤👤	78%	7 REVIEWS
--	⬤ Jama Connect	👤👤👤👤👤👤👤👤	70%	7 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Analytics and Reporting

Standard Feature

Includes historical & real-time dashboard visualizations, detailed & summary reporting, sales forecasting & easy data extraction for data analysis.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		48%
Highly Satisfies		44%
Almost Satisfies		8%
Disappoints		--

85% Analytics and Reporting

	Product		%	Reviews
2	ALM Works for Jira		84%	35 REVIEWS
3	ALM Octane		84%	23 REVIEWS
4	Azure DevOps		82%	129 REVIEWS
5	Rally Software		82%	17 REVIEWS
6	Visure		81%	54 REVIEWS
7	IBM Rational Collaborative Lifecycle Managem…		80%	41 REVIEWS
8	Jira		77%	157 REVIEWS
9	Intland codeBeamer ALM		74%	25 REVIEWS
10	VersionOne		73%	16 REVIEWS
11	Helix ALM Suite		67%	31 REVIEWS
	CATEGORY AVERAGE 79%			
--	TeamForge		80%	10 REVIEWS
--	Polarion ALM		70%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		75%	9 REVIEWS
--	TechExcel DevSuite		87%	7 REVIEWS
--	Jama Connect		73%	7 REVIEWS

INFO~TECH
RESEARCH GROUP

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Artifact Management

Standard Feature

ALM artifacts can be readily created, reused, moved, and managed through baselines, reviews, approvals, releases, and audits for projects and products.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		41%
Highly Satisfies		54%
Almost Satisfies		5%
Disappoints		--

84% Artifact Management

|			%	Reviews
2	Azure DevOps		82%	129 REVIEWS
3	Visure		79%	54 REVIEWS
4	IBM IBM Rational Collaborative Lifecycle Managem...		76%	41 REVIEWS
5	Jira		76%	157 REVIEWS
6	ALM Octane		76%	23 REVIEWS
7	Helix ALM Suite		74%	31 REVIEWS
8	Intland codeBeamer ALM		74%	25 REVIEWS
9	Rally Software		74%	17 REVIEWS
10	ALM Works for Jira		74%	35 REVIEWS
11	VersionOne		71%	16 REVIEWS
	CATEGORY AVERAGE 79%			
--	TeamForge		74%	10 REVIEWS
--	Polarion ALM		78%	9 REVIEWS
--	Blueprint Enterprise Automation Suite		71%	9 REVIEWS
--	TechExcel DevSuite		75%	7 REVIEWS
--	Jama Connect		88%	7 REVIEWS

Table of Contents | Data Quadrant | Category Overview | Vendor Capability Summary | Vendor Capabilities | Product Feature Summary | Product Features

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.
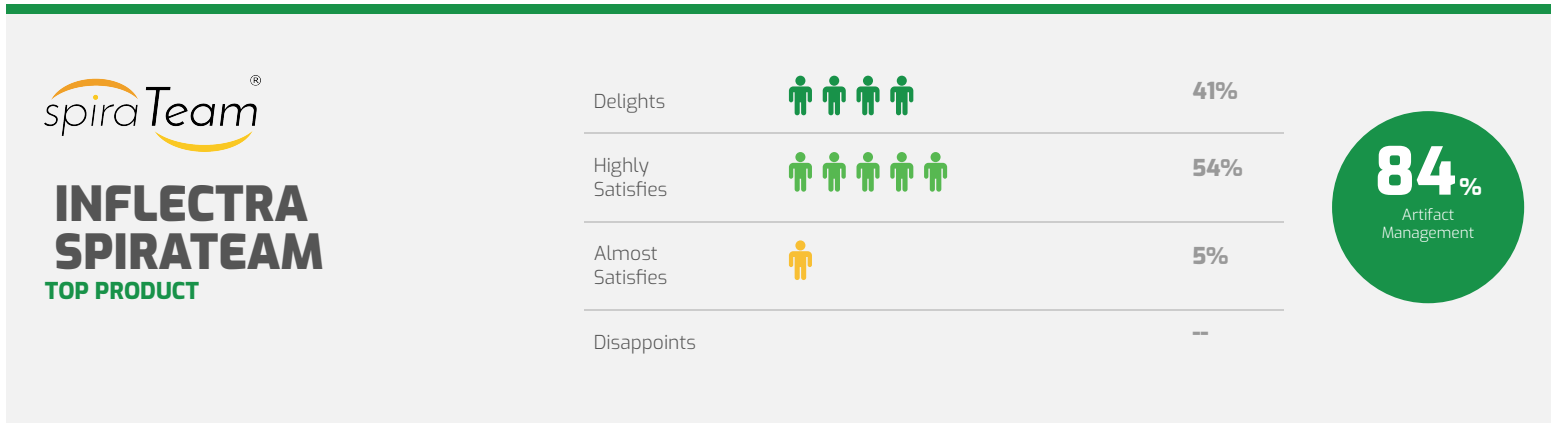
Managed Artifact Repository

Standard Feature

Artifacts are stored in version controlled repository that supports check out, update, check-in, and collaboration across multiple types and workspaces.

spiraTeam ®

INFLECTRA SPIRATEAM
TOP PRODUCT

Delights	👤👤👤👤👤	47%
Highly Satisfies	👤👤👤👤👤	48%
Almost Satisfies	👤	5%
Disappoints		--

85% Managed Artifact Repository

2	Rally Software	👤👤👤👤👤👤👤👤👤	82%	**17** REVIEWS
3	Azure DevOps	👤👤👤👤👤👤👤👤👤	81%	**129** REVIEWS
4	IBM IBM Rational Collaborative Lifecycle Managem…	👤👤👤👤👤👤👤👤👤	80%	**41** REVIEWS
5	ALM Works for Jira	👤👤👤👤👤👤👤👤👤	78%	**35** REVIEWS
6	Helix ALM Suite	👤👤👤👤👤👤👤👤👤	78%	**31** REVIEWS
7	Jira	👤👤👤👤👤👤👤👤👤	76%	**157** REVIEWS
8	ALM Octane	👤👤👤👤👤👤👤👤👤	75%	**23** REVIEWS
9	Intland codeBeamer ALM	👤👤👤👤👤👤👤👤👤	74%	**25** REVIEWS
10	Visure	👤👤👤👤👤👤👤👤👤	74%	**54** REVIEWS
11	VersionOne	👤👤👤👤👤👤👤👤👤	70%	**16** REVIEWS

CATEGORY AVERAGE 78%

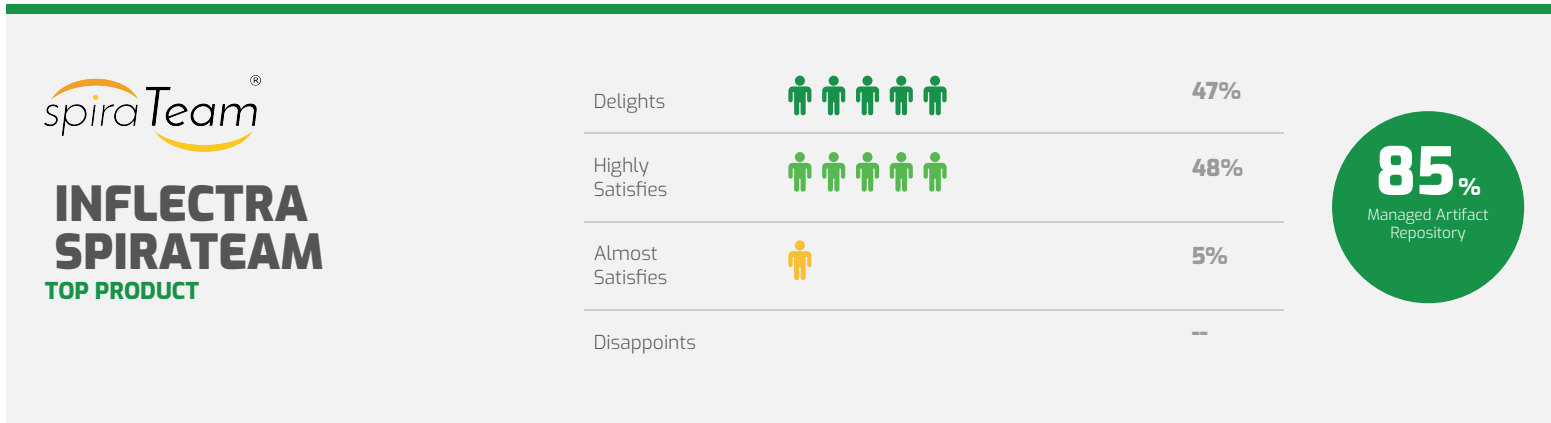|				
--	TeamForge	👤👤👤👤👤👤👤👤👤	79%	**10** REVIEWS
--	Polarion ALM	👤👤👤👤👤👤👤👤👤	78%	**9** REVIEWS
--	Blueprint Enterprise Automation Suite	👤👤👤👤👤👤👤👤👤	86%	**9** REVIEWS
--	TechExcel DevSuite	👤👤👤👤👤👤👤👤👤	83%	**7** REVIEWS
--	Jama Connect	👤👤👤👤👤👤👤👤👤	73%	**7** REVIEWS

INFO~TECH
RESEARCH GROUP

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Resource Planning

Standard Feature

Assigning resources to activities and estimates to manage workloads, support project management, and ensure completion of work related to ALM artifacts, including dashboards to manage multiple teams

spiraTeam®

INFLECTRA SPIRATEAM
TOP PRODUCT

Delights		54%
Highly Satisfies		41%
Almost Satisfies		6%
Disappoints		--

87% Resource Planning

Rank	Product		Score	Reviews
2	IBM	IBM Rational Collaborative Lifecycle Managem...	84%	41 REVIEWS
3	a	ALM Works for Jira	82%	35 REVIEWS
4		Azure DevOps	82%	129 REVIEWS
5	V	Visure	78%	54 REVIEWS
6		ALM Octane	76%	23 REVIEWS
7		Jira	76%	157 REVIEWS
8		Helix ALM Suite	74%	31 REVIEWS
9	d	VersionOne	70%	16 REVIEWS
10		Rally Software	69%	17 REVIEWS
11		Intland codeBeamer ALM	68%	25 REVIEWS

CATEGORY AVERAGE 78%

	Product		Score	Reviews
--	d	TeamForge	70%	10 REVIEWS
--		Polarion ALM	69%	9 REVIEWS
--	blueprint	Blueprint Enterprise Automation Suite	70%	9 REVIEWS
--	TechExcel	TechExcel DevSuite	81%	7 REVIEWS
--		Jama Connect	67%	7 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Traceability

Standard Feature

ALM artifacts can be traced from ideation to requirements, design, develop, test, and implementation.

spiraTeam®
INFLECTRA SPIRATEAM
TOP PRODUCT

Delights	👤👤👤👤👤	50%
Highly Satisfies	👤👤👤👤	43%
Almost Satisfies	👤	7%
Disappoints		--

86% Traceability

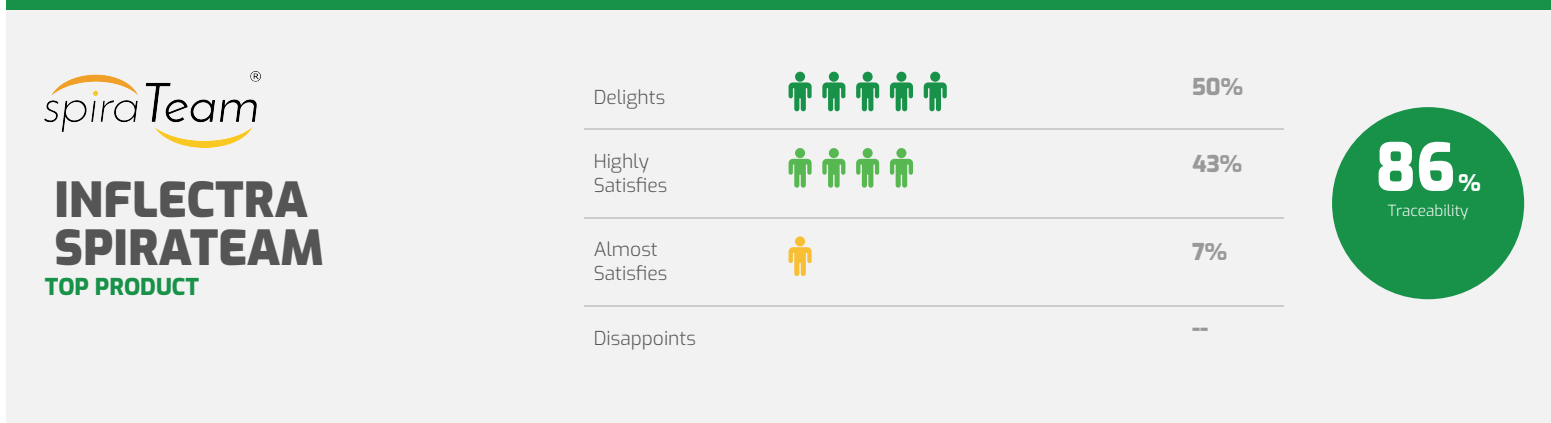| Rank	Product		Score	Reviews
2	🔷 Azure DevOps	👤👤👤👤👤👤👤👤👤👤	81%	129 REVIEWS
3	ⓥ Visure	👤👤👤👤👤👤👤👤👤👤	81%	54 REVIEWS
4	🌀 Intland codeBeamer ALM	👤👤👤👤👤👤👤👤👤👤	81%	25 REVIEWS
5	ⓐ ALM Works for Jira	👤👤👤👤👤👤👤👤👤👤	80%	35 REVIEWS
6	🔷 Jira	👤👤👤👤👤👤👤👤👤👤	78%	157 REVIEWS
7	IBM IBM Rational Collaborative Lifecycle Managem...	👤👤👤👤👤👤👤👤👤👤	78%	41 REVIEWS
8	⬜ ALM Octane	👤👤👤👤👤👤👤👤👤👤	75%	23 REVIEWS
9	⊙ Helix ALM Suite	👤👤👤👤👤👤👤👤👤👤	75%	31 REVIEWS
10	🔺 Rally Software	👤👤👤👤👤👤👤👤👤👤	74%	17 REVIEWS
11	d VersionOne	👤👤👤👤👤👤👤👤👤👤	73%	16 REVIEWS

CATEGORY AVERAGE 80%

--	d TeamForge	👤👤👤👤👤👤👤👤👤👤	91%	10 REVIEWS
--	🟦 Polarion ALM	👤👤👤👤👤👤👤👤👤👤	87%	9 REVIEWS
--	blueprint Blueprint Enterprise Automation Suite	👤👤👤👤👤👤👤👤👤👤	79%	9 REVIEWS
--	TechExcel TechExcel DevSuite	👤👤👤👤👤👤👤👤👤👤	80%	7 REVIEWS
--	🔶 Jama Connect	👤👤👤👤👤👤👤👤👤👤	74%	7 REVIEWS